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FROM: Kevin Miller, PE
Project Engineer
Office #: 321-867-1271
Cell #: 919-986-0038
E-mail: Kevin.L.Miller@nasa.gov

SUBJECT: Letter of Reference for Robert Best, PE

My experience of working with Mr. Best has always been a pleasant one. To my knowledge, all of his interactions with numerous NASA personnel, construction contractors, operations and maintenance personnel, and within his internal engineering organization has been very positive. His performance under the contracts that I have worked with him on has been exceptional. His role was as the engineer of record under Jones Edmunds Engineering's contract with NASA for multiple phases to revitalize KSC's water and wastewater infrastructure ranging from concept initiation through design and construction of water pump stations, chemical analyzers and injectors, piping, lift stations, system-wide modeling, failure analyses, etc.... He performed numerous duties ranging from hydraulic analysis and design, request for information (RFI) dispositions, field engineering investigations and inspections, shop drawing review and disposition, change order processing, permitting applications, as well as other functions. All discussions and engineering products that he has developed along with his team have been professionally produced and of very high quality.

Mr. Best has unique qualities that bode well for him as a professional engineer including: a hard work ethic, communication skills with all parties involved, excellent coordination abilities, timeliness in all aspects of his work, and dedication to finding a good solution to engineering/construction problems instead of just the easiest workable solution. All of these skills are easily transferable to a variety of work functions and when coupled with such a reliable and friendly personality Mr. Best will always get any job done right.

If you have any questions or would like to talk to me personally about Rob please feel free to contact me.

Sincerely,

Kevin Miller, PE

The views expressed within this letter of reference are personal and do not express those of the National Aeronautics & Space Administration.